

Canine Allies CIC

Assistance Dogs

www.canineallies.co.uk | info@canineallies.co.uk



CANINE ALLIES CODE OF CONDUCT

CANINE ALLIES CIC
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CANINEALLIES.CO.UK
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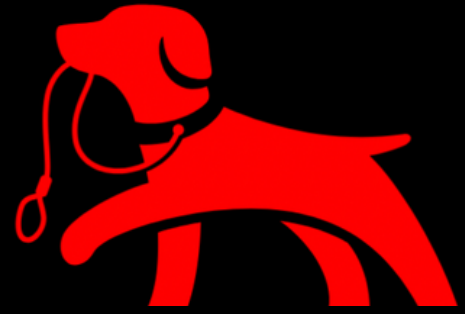
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About Us:

Canine Allies CIC is a UK based assistance dog training organisation designed to assist disabled people with training their own assistance dogs to fit their needs. This document looks to outline the Code of Conduct and ethics we expect all members of the organisation - including staff and volunteers to adhere to.



Code of Conduct:

The Code of Conduct is more than a document. This is a set of values that all members and staff align with, and these inform every action we take.

C - Compassion. We believe that everyone should be treated with kindness and respect, regardless of the breed of dog they have, or the task their dogs do. We are committed to ensuring that everyone is treated equally and fairly.

A - Advocacy. This is at the heart of everything we do. We support our members with access issues, and inaccessible signage. Canine Allies encourages our members to advocate for themselves and others in their communities.

N - Nurturing. We have a strong support network within CA, and a committed safeguarded team who can support our members with pastoral care and issues affecting their quality of life.

I - International. Canine Allies CIC is ever expanding and includes international teams. We also are committed to becoming ADI accredited in the future, allowing our members to travel internationally.

N - No Tolerance. Canine Allies CIC does not tolerate any abuse of any kind. We utilise a strike system for some behaviours but will remove members if their behaviour is not able to be safely managed.

E - Ethical Training. We operate a least intrusive minimally aversive policy (LIMA). Highly aversive tools such as prong collars, e-collars etc, are not permitted. The use of slip leads and grots are permitted for accessibility purposes only and must not be managed with aversive techniques.



So, What Now?

The Code of Conduct is not something that is brought up a lot, but we do refer back to it every so often. We may ask people to refresh on the Code of Conduct from time to time.

If you feel like something isn't right, here are some things that you can do:

You can always contact a member of staff if something does not feel right. You can contact any of the directors, or email info@canineallies.co.uk at any time to raise a concern, and a member of staff will support in the resolution. In the event of an immediate risk, the on-call coordinator can be contacted via phone number.

What Happens if I Break the Code of Conduct?

1. Strikes

If it's the first time you've broken the Code of Conduct, or the way you've broken it isn't severe, we may issue a strike. A strike is a mark against your record which will accumulate over time. On the first strike, we issue a written warning about the breach of the code. The second strike, we suspend your involvement from the Organisation for 48 hours, and this usually includes chat features too. If you continue to breach the code of conduct, and get issued a third strike, we will remove you from the organisation and withdraw your membership with immediate effect.

2. Immediate Expulsion

This option is reserved for the most serious breaches of the Canine Allies Code of Conducts, and is not taken lightly. We would only usually consider immediate expulsion from the organisation for the safety and integrity of our organisation if it is truly necessary. In this instance, we place the member on a temporary suspension, until a full investigation has been completed, and will then issue a letter to confirm the expulsion in full.